

WorkSafe Tasmania's Requirements for RTWCs and IMCs Program



Who is this course for?

WorkSafe Tasmania has specific requirements regarding training for Return to Work Coordinators (RTWC's) and Injury Management Coordinators (IMC's) wishing to work in Tasmania.

Return To Work Coordinators

Organisations employing 100 or more employees are strongly encouraged by WorkSafe Tasmania to have a Return to Work Coordinator trained in the three units of competency as outlined in the below table.

Injury Management Coordinators

From the 1st March 2021, Injury Management Coordinators are required to complete a Certificate IV in Personal Injury Management (FNS42120) or a Diploma of Personal Injury and Disability Insurance Management (FNS51920) in order to meet State legislative requirements. The qualifications listed below have been designed to include electives from the Return to Work field.

RETURN TO WORK COORDINATOR - 3 units required Tuition fees: Learning & Assessment \$1300 Assessment/RPL only \$820

PIEF clusters units that have related content together in what PIEF refers to as Skill Pods, allowing assessments to be streamlined.

Skill Pod	Unit(s) of Competency	
Personal Injury Relationships	FNSPIM419 Maintain relationships with personal injury clients	
Guide Recovery & Return to Work	FNSPIM411 Plan and implement rehabilitation and return to life strategies*	
	FNSPIM425 Facilitate recovery and return to life	

All fees include a \$250.00 non-refundable administration fee Pathways for RTWCs – FNS42120 Certificate IV in Personal Injury Management

INJURY MANAGEMENT COORDINATOR Tuiton fees: Cert IV: Learning & Assessment Member: Member: \$3,475 Non-member: \$4,345			FNS51920 Diploma of Personal Injury and Disability Insurance Manage- ment
Skill Pod	Unit(s) of Competency		
Understand Your Industry	FNSPIM313 Work within the personal injury management sector	√	
Personal Injury Relationships	FNSPIM419 Maintain relationships with personal injury clients	✓	
Research and Apply Medical Information	FNSPIM505 Use medical knowledge in the management of personal injury claims	✓	
Negotiation and Dispute Resolution	FNSCUS411 Participate in negotiations	\checkmark	
	FNSCUS412 Resolve disputes	\checkmark	
Facilitate Workplace Assessments	FNSPIM522 Facilitate workplace assessment with stake- holders for personal injury cases	✓	
Gather and Manage Information	FNSPIM410 Collect, assess and use information	\checkmark	
Return to Work Plans	PSPINM006 Develop return to work plans	\checkmark	
Guide Recovery and Return to Work	FNSPIM411 Plan and implement rehabilitation and return to life strategies	\checkmark	✓
	FNSPIM425 Facilitate recovery and return to life	\checkmark	\checkmark
Develop Emotional Awareness	BSBPEF502 Develop and use emotional intelligence	\checkmark	✓
Manage Your Health and Wellbeing	BSBPEF401 Manage personal health and wellbeing	\checkmark	
Professional Practice in Personal Injury Management	FNSPIM509 Comply with regulatory frameworks		✓
	FNSINC411 Conduct work according to professional practices in the financial services industry		✓
Manage Complex RTW Cases	FNSPIM517 Manage complex return to work cases		✓
Promote Healthy Work	FNSPIM516 Promote the health benefits of returning to work		✓
Effective Organisational RTW Programs	FNSPIM518 Evaluate and improve return to work programs		✓
Innovate in the Workplace	BSBCMM411 Make presentations		\checkmark
	BSBPMG430 Undertake project work		\checkmark
	MSMSUP390 Use structured problem-solving		√

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Pathways for IMCs – FNS51920 Diploma of Personal Injury and Disability Insurance Management
and Postgraduate programs